

# Service of Process / Registered Agent

## **"What if I don't know the exact name of the insurance company to be served?"**

Since the Insurance Department does not license groups or corporations, we are unable to provide you with the Service of Process address provided to us by the company unless the exact company name is identified. If you only have a group name (taken from letterhead, for example), please look through the insured's policy, or other available documentation for the correct name of the entity. If you cannot find the exact insurance company name please contact the insurance company's main office and ask them for the correct name of the company issuing the insured's policy.

Sending the Service of Process to an incorrect insurance company will cause delays and additional expense.

It is the responsibility of the insurance company to provide us with current and correct service of process address information. We are able to provide you with the most recent information submitted to us by the insurer. You may want to contact the company directly to ensure the information is current. We are happy to provide you with phone numbers and other contact information necessary to verify the service of process address.

Please e-mail Beth Crim in the Examination Division to obtain the Service of Process address information on insurers authorized to do business in the State of Utah.

E-mail address: [bcrim@utah.gov](mailto:bcrim@utah.gov)

If unable to request via e-mail or to obtain a phone number for the insurer, please call Ms. Beth Crim at 801-538-3812, or the Examination Division at 801-538-3671.